

✉ Fargollmozafariiii@gmail.com

🏠 Toronto, Canada

☎ +41 77 227 71 19

Languages

Persian



English



German



Interests

Yoga And Meditation Practitioner

Reading Books

Avid Reader of Self-Development literature and Psychology

The Enthusiastic Traveler

Passionate about exploring new cultures and environment

Outdoor Activities

Hiking, Camping,
Promoting Physical
Fitness

References

Stefan Buchs

Hotel Manager,
Renaissance Zurich Tower ,
+41 44 630 3030
Stefan.Buchs@Zrhbr.ch

Erhan Yildiz

Front Office Manager,
Renaissance Zurich Tower,
+41 78 932 26 26
Erhan.Yildiz@Zrhbr.ch

Carlo Achille Aversa

CEO of Macoa Company,
www.macoa.ch +41 (0) 79
661 26 80
carlo.aversa@macoa.ch

Work experience

● Front Office Training

From April 2023 to October 2023 [Renaissance Zürich Tower](#) Zürich, Switzerland
Concierge
Handling guest accounts
coordination Guest Services
sorting and distributing post
preparing and servicing in the sky lounge
working as a Concierge

● European MCT Summit (Microsoft Event) 2022

August 2022 [Microsoft](#) Zurich, Switzerland
Registrations Service
Attendees meet and Greet
Food and Beverage
Evening Apéro Service
Session Streaming and Recording
Conference On-site Merchandise Sales

● F&B Service Training

From December 2021 to July 2022 [Waldhaus Flims Wellness Resort, Autograph Collection](#) Flims, Switzerland
Taking orders and serving the guests
Breakfast preparation and restaurant operation
Working as a Hostess and greeting the guests
Event operation
Working in all the hotel's restaurants such as the Thai Restaurants, International Restaurant, and the Lebanese Restaurant.

● Assistant Accountant Training

From June 2021 to September 2021 [Aba Taam persian Company](#) Nazar Abad, Iran
Aided Accountants with basic bookkeeping and accounting tasks
Streamlined multiple activities including reconciling bank records and collecting payments

● Sales and Marketing Intern (Part time)

From November 2019 to May 2020 [Tehran Dina](#) Nazar abad, Iran
Sales support
Digital Marketing
Customer Service
Marketing Champagnes
Market visits

● Interior Designer (Part Time)

From June 2012 to September 2019 [Abtin Abnieh Alborz Company](#) Karaj, Iran
Accelerated Project progress by coordinating with designers, decorators, architects, and constructors.
Ensured adequate availability of resources and materials to ensure a seamless flow of activities.

Social networks



@<https://join.skype.com/invite/EAgEovg2bBYc>



@<https://www.linkedin.com/in/fargol-mozafari-889081>

Education

● MBA

From October 2023 to April 2024 [B.H.M.S. Business & Hotel Management School](#) Luzern, Switzerland

Awarded by York St John University, United Kingdom

Dual Studies: 1 semester of theoretical & practical studies and 1 semester internship

● Google Digital Marketing & E-commerce

From May 2023 to November 2023 [Google Company](#) United States

● Bachelor of Arts in Hotel and Hospitality Management

From August 2022 to October 2023 [B.H.M.S. Business & Hotel Management School](#) Luzern, Switzerland

Awarded by Robert Gordon University, United Kingdom

Dual Studies: 1 semester of theoretical & practical studies and 1 semester internship

● Certificate in Hotel and Restaurant Operation

From September 2021 to September 2022 [Cesar Ritz Colleges](#) Luzern, Switzerland

1 Semester Theoretical & 6 Months Practical Studies (Fine dining)

● Certificate in Coffee Shop Workshop

From July 2018 to October 2018 [Sabaye Sahar institute](#) Tehran, Iran

● Higher Diploma in Interior Decoration and Architectural Design

From July 2012 to July 2013 [House of Mine & Industry Professional Education Center](#) Karaj, AL, Iran

Awarded by ICS Group, Canada

Computer skills

MS Office

Microsoft Word, Office, PowerPoint, Excel, Microsoft Teams

Opera

Hotel Reservation System